

Minutes of the meeting of the Internal Quality Assurance Cell (IQAC) of the Institute held on Thursday, March 07, 2024.

A meeting of the Internal Quality Assurance Cell (IQAC) of the Institute was held on **Thursday, March 07, 2024, at 02:00 PM** in the Seminar Hall of the Institute. The following members were present: Prof. Dewaram A. Nagdeve - Chairperson Prof. R. Nagarajan - Member Dr. T.R. Dilip - Member Dr. Suresh Jungari - Member Mr. Prashant Borde - Member Mr. Aniket Chattopadhyay - Member Mr. Sudarshan Bhadra - Member Mr. Anjani Kumar Mishra - Member Dr. Anil Kumar - Member Prof. Nandita Saikia - Coordinator

Prof. S.K. Singh, Prof. Hemkhothang Lhungdim (Invitee), Dr. Harihar Sahoo, Dr. Kaushalendra Kumar, Dr. Guru Vasishtha, Dr. K. Praveen Kumar, and Mr. Priyajit Samaiyar and Mr. Deepak could not attend the meeting due to prior engagements.

Prof. Dewaram A. Nagdeve, Acting Director & Professor, welcomed all the members of the IQAC. As this is the Second meeting after the completion of the tenure of the members of the first IQAC and the accreditation of IIPS by NAAC, Prof. Dewaram A. Nagdeve thanked all the outgoing members of the IQAC for their contribution to the IQAC and in obtaining the NAAC accreditation for IIPS. IQAC Coordinator also extended her special thanks to Ms. Lavina Tauro, Mr. Amol Hase, and Mr. Vikash for compiling and uploading the data for AQAR.

Agenda Item No. 1: Confirmation of the minutes of the meeting of the IQAC held on February 01, 2023.

The members of the IQAC confirmed the minutes of the previous meeting of the IQAC held on February 01, 2023, as circulated with the agenda papers.

Agenda Item No. 2: Presentation of Action Taken Report (ATR) on the minutes of the IQAC meeting held on February 01, 2023.

Prof. Nandita Saikia presented the Action Taken Report of the IQAC meeting held on March 07, 2024, and the members of the IQAC noted the ATR as circulated with the agenda papers.

Agenda Item No. 3: To note the AQAR submitted by the Institute on December 29, 2023, to NAAC for the year 2022-23.

Prof. Nandita Saikia presented the AQAR for the year 2022-23 which was submitted on December 29, 2023, and the members of the IQAC noted the AQAR as circulated with the agenda papers. IQAC members suggested initiating value-added courses, already approved and

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Agenda Item No. 4: To consider the quality measures to be initiated by the Institute in the Academic Year 2024-25.

Dr. Anil Kumar inquired about the commencement of the undergraduate program, its scat availability, student-to-teacher ratio, and committees. Mr. Sudarshan Bhadra replied that the course is scheduled to start in 2025 with 55 seats in the first phase, and as far as Committees are concerned committees are formed, and Dr. Suresh Jungari is also one of the committee members.

It has been reported by the IQAC Coordinator, Professor Nandita Saikia, that the collection of feedback for the design and review of the syllabus from employers and alumni is pending. However, the feedback from teachers has already been completed.

Agenda Item No. 5: To consider the quality measures to be adopted/strengthened by the Institute in line with the NAAC Indicators.

Dr. Anil Kumar raised concerns about the academic audit system. Prof. Nagarajan suggested that IIPS should initiate academic audit system by developing evaluation strategies. Prof. Nagarajan and Prof. Anil Kumar suggested that the Academic Audit system should include external experts from other Institutes/Universities. Mr. Borde suggested the NAAC points related to Academic Audit: Criteria, Period, Process, and Outcome. He also recommended that Administrative feedback should be incorporated. Prof. Dewaram Nagdeve proposed budget allocation for NSS and Student National Competitions, to be submitted to Mr. Aniket Chattopadhyay, AFO for budget allocation. Dr. Dilip T.R. suggested a mentoring process, soft skills enhancement, and increasing opportunities. Mr. Sudarshan suggested adding soft skills to value-added courses and ensuring internship opportunities for students. It is also suggested by the members that form an Ethics/ Code of Conduct Committee.

It has been reported by the IQAC Coordinator, Professor Nandita Saikia, that the goal of providing incentives to teachers who receive state, national, and international recognition or awards is currently pending.

Agenda Item No. 6: To consider the results of the Student Satisfaction Survey 2022-23.

Prof. Nandita Saikia presented the results of the Student Satisfaction Survey (SSS), highlighting satisfaction levels among MPS and MA/MSc students compared to MBD students. It was suggested to improve satisfaction levels among MBD students by discussing the issue in faculty meetings. The IQAC members suggested sharing the Student Satisfaction Survey Report with all Course Coordinators, as well as in the Board of Studies and Academic Council.

Agenda Item No. 7: To consider the results of the Student's Feedback on Curriculum 2022-23.

Dr. Dilip presented the results of the Student's Feedback on Curriculum 2022-23. The majority of students in all programs (MPS, MBD & MA/) either strongly agreed or agreed on various aspects of the curriculum, learning outcomes, prospects for employability, and various facilities in the Institute. However, satisfaction levels among MBD students were relatively lower compared to MPS and MA/MSc students. It was suggested to discuss the issue with the faculty to take remedial measures. The IQAC members suggested sharing the Student's Feedback on Curriculum with all the Course Coordinators, as well as in the Board of Studies and Academic Council.

Agenda Item No. 8: To consider the Institutional Preparedness for National Educational Policy 2020.

The Institutional preparedness for NEP 2020 was discussed, including the proposed courses and their commencement from the Academic Year 2025-2026 through the Central University Entrance Test (CUET) managed by the National Testing Agency.

Agenda Item No. 9: Any other matter.

Various suggestions were made, including sharing the Student Satisfaction Report and Feedback on Curriculum with all coordinators, and discussing the dissatisfaction among MBD students in faculty meetings. Administrative feedback was also suggested to be included.

The meeting ended with vote of thanks to the chair.

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(Prof. Nandita Saikia) IQAC Co-ordinator

03.2024-

(Prof. Dewaram A. Nagdeve) Acting Director and Professor

Student Satisfaction Survey Report-2024

For the Academic Year 2023-24

International Institute for Population Sciences Govandi Station Road Deonar Mumbai - 400 088

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Background of the Survey

The International Institute for Population Sciences (IIPS), Mumbai conducts its routine student satisfaction at the end of every academic year. The objective of the survey is to obtain students opinion about the academic practices experienced during their tenure at the IIPS. Student feedback is obtained on broad topics like syllabus coverage, teaching methods, mentoring process, course evaluation and overall learning experiences. The student feedback is discussed in faculty meetings at the IIPS and is seen as one of the major inputs while setting standards for the forthcoming academic sessions. The student's satisfaction survey for the academic year 2023-24 was conducted in April 2024. This online survey using google form platform ensured complete anonymity for those students participating in the survey. Email invitation along with link to survey was sent by the academic section of IIPS to all students completing Masters in Population Studies (MA/MSc) in the academic year 2023-24. Reminders were sent to the students to remind/motivate them to complete the student satisfaction survey.

Respondents

Out of the 105 students who passed out in 2023-24, 102 students volunteered to participate in the student satisfaction survey. Course-wise response rate is provided in Table 1.

	Total passing out in 2023-24	Number responded to the survey	Response rate (%)
MA/MSc	28	27	96.4
MBD	29	27	93.1
MPS	48	48	100.0
All courses	105	102	97.1

Table 1: Response rate for the student satisfaction survey 202	24
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Syllabus Coverage

When enquired about how much of their syllabus was covered in the class, about 44-48 percent students reported that 70-84 percent of the syllabus was covered while more one third of students reported that 85-100 percent of the syllabus was covered. The proportion reporting 85-100 percent coverage of syllabus was relatively lesser in the case of MBD than for MPS and MA/MSc. Only a negligible proportion of students reported that 50 percent of the syllabus was not covered.



Teacher Attributes

The students were asked in the survey to rate the teachers' preparation for classes into the following 5 groups; (1) Won't teach at all, (2) Indifferent, (3) Poorly, (4) Satisfactorily and (5) Thoroughly. About 61 percent of all students across courses, were satisfied with the delivery of the teacher. Satisfaction levels were highest for MPS course. The fact that about 20 percent of students reporting "thoroughly" prepared shows that there is enough room for improving this aspect.



The students were also made to categorize teachers' ability to communicate as; (1) Very poor communication, (2) Generally ineffective, (3) Just satisfactorily, (4) Sometimes effective, and (5) Always effective. While half of the students reported that communication level was "sometimes effective", about 23 percent reported "always effective". Rating provided by students was comparatively better for MPS course and worst for MBD courses.

	M.A./M.Sc. (N=27)	MBD (N=27)	MPS (N=48)	Total (N=102)
Very poor communication	3.7	0.0	0.0	1.0
Generally ineffective	3.7	7.4	4.2	4.9
Just satisfactorily	11.1	40.7	14.6	20.6
Sometimes effective	63.0	37.0	52.1	51.0
Always effective	18.5	14.8	29.2	22.5
Total	100.0	100.0	100.0	100.0

 Table 2: How well were the teachers able to communicate?

When enquired about the teacher's approach to teaching, more than half of students other than MBD course reported the approach to be very good or excellent (see Table 3). The student ratings by course indicate MBD students were more critical than their counterparts enrolled for other courses.

Table 3: The teacher's approach to teaching can best be described as				
	M.A./M.Sc. (N=27)	MBD (N=27)	MPS (N=48)	Total (N=102)
Poor	11.1	3.7	0.0	3.9
Fair	11.1	25.9	10.4	14.7
Good	22.2	37.0	29.2	29.4
Very good	44.4	22.2	45.8	39.2
Excellent	11.1	11.1	14.6	12.7
Total	100.00	100.00	100.00	100.00

 Table 4: Teachers informing students about their expected competencies, course outcomes and programme outcomes.

	M.A./M.Sc. (N=27)	MBD (N=27)	MPS (N=48)	Total (N=102)
Never	11.1	7.4	4.2	6.9
Rarely	0.0	33.3	4.2	10.8
Occasionally/Sometimes	44.4	25.9	31.3	33.3
Usually	25.9	29.6	45.8	36.3
Every time	18.5	3.7	14.6	12.7
Total	100.00	100.00	100.00	100.00

When enquired if the teachers inform the students about their expected competencies, course outcomes and programme outcomes (see Table 4), only about 13 percent of the students reported that it is done every time. Again MBD students were the most critical about this aspect too, with only 3.7 percent reporting to be informed every time.

Internal Evaluation and Assignments

Students were enquired about the nature of fairness in the internal evaluation process by the teachers and if their performance in assignment were discussed with them. About 56 percent of the students



from MBD course reported internal evaluation to be usually/always fair, while the same was 59 percent and 71 percent in cases of MA/MSc and MPS course, respectively.



The feedback on assignment submitted by students or discussion about the assignment is reported to be a critical area of concern. Slightly more than one third of the students reported about such a discussion. The share of students not receiving regular feedback was 52 percent for MA/MSc course and 78 and 58 percent for MBD and MPS courses, respectively.

Institutional Level Support

Internship and students exchange activities: More than one third of the students enrolled for the three courses opinioned that the institute never/rarely takes interest in promoting internship, student exchange, field visit opportunities for students. Less than one third reported that IIPS "sometimes" takes interest in such activities and this share was relatively less for MA/MSc course.

	M.A./M.Sc. (N=27)	MBD (N=27)	MPS (N=48)	Total (N=102)
Never	22.2	22.2	2.1	12.7
Rarely	18.5	18.5	33.3	25.5
Sometimes	22.2	29.6	37.5	31.4
Often	18.5	22.2	16.7	18.6
Regularly	18.5	7.4	10.4	11.8
Total	100.00	100.00	100.00	100.00

 Table 5: The institute takes active interest in promoting internship, student

 exchange, field visit opportunities for students

Teaching and mentoring process: Students also rated if the teaching and mentoring process in IIPS institution facilitates them in cognitive, social and emotional growth. The students in general had a mixed opinion about this.

	M.A./M.Sc. (N=27)	MBD (N=27)	MPS (N=48)	Total (N=102)
Not at all	11.1	18.5	0.0	7.8
Marginally	14.8	18.5	8.3	12.7
Moderately	40.7	29.6	39.6	37.3
Very well	22.2	25.9	37.5	30.4
Significantly	11.1	7.4	14.6	11.8
Total	100.00	100.00	100.00	100.00

 Table 6: Whether the teaching and mentoring process in the institution facilitates the students in cognitive, social and emotional growth

The proportion reporting that teaching and mentoring process at the IIPS "significantly" facilitated them in cognitive, social and emotional growth was 13 percent and same was reported to be highest among MPS students. More than 30 percent in all courses reported that the institutional facilitation to be very well. Student satisfaction about teaching and mentoring reported to be lowest among those from the MBD course.

	M.A./M.Sc. (N=27)	MBD (N=27)	MPS (N=48)	Total (N=102)
Agree	22.2	33.3	54.2	40.2
Strongly agree	14.8	14.8	16.7	15.7
Neutral	29.6	29.6	20.8	25.5
Disagree	22.2	11.1	2.1	9.8
Strongly disagree	11.1	11.1	6.3	8.8
Total	100.00	100.00	100.00	100.00

 Table 7: Whether the institution provides multiple opportunities to learn and grow

Opportunities to learn and grow: Only about 16 percent of the students in all the three courses "strongly agreed" that IIPS provides multiple opportunities to learn and grow. More than half of students in MPS course also "agreed" with the statement, while the same was only 22 and 33 percent

in the MA/MSc and MBD students, respectively. A substantial proportion being neutral to or disagreeing with statement in MA/MSc and MBD is a critical observation.

Mentorship

The students were posed a question on whether a mentor does a necessary follow-up with an assigned task to them. The responses indicate that there is a need to strengthen the mentorship activities in the institution as less than 50 percent of all students in each course provided a positive response (usually/every time). More than a quarter of students in each of the courses reported that they rarely or never had interactions with their respective mentors.



Teacher Support

Students also made to provide their evaluation on the nature of teacher support to them in terms of (1) in illustrating the concepts through examples and applications, (2) identifying strengths and encourage students by providing right level of challenges, and (3) Identifying their weakness and helping them to overcome it and (4) encouragement to participation in extracurricular activities.

Illustration of the concepts through examples and applications: The observation that 59 percent in all the courses reporting that the teachers illustrate the concepts through examples and application is a commendable achievement (see Table 8), however, there still is room for improvement, especially in case of MA/MSc or MBD programmes.

Table 8: The teachers illustrate the concepts through examples and applications				
	M.A./M.Sc. (N=27)	MBD (N=27)	MPS (N=48)	Total (N=102)
Never	3.7	0.0	0.0	1.0
Rarely	11.1	18.5	4.2	9.8
Occasionally/Sometimes	37.0	37.0	22.9	30.4
Usually	29.6	29.6	60.4	44.1
Every time	18.5	14.8	12.5	14.7
Total	100.00	100.00	100.00	100.00

Teachers' identification of student strengths: However, the response to the question on if teachers identify students' strengths and encourage them with providing right level of challenges portrayed a mixed scenario. Overall a little more than 40 percent of students reported that they received reasonable or full support from the teachers. Response of remaining students indicate the need to encourage IIPS faculty to increase the level of student engagement to strengthen this component.

	M.A./M.Sc. (N=27)	MBD (N=27)	MPS (N=48)	Total (N=102)
Unable to	22.2	22.2	4.2	13.7
Slightly	14.8	37.0	14.6	20.6
Partially	22.2	18.5	27.1	23.5
Reasonably	25.9	11.1	41.7	29.4
Fully	14.8	11.1	12.5	12.7
Total	100.00	100.00	100.00	100.00

 Table 9: The teachers identify your strengths and encourage you with providing right level of challenges

Teachers' identification of student weakness: The students were further posed a question on if "Teachers are able to identify your weaknesses and help you to overcome them?". The results were in line with or even poorer than that observed in the previous section on student's strength identification. Less than 40 percent of the students in all the three courses reported that teachers are able to identify their weaknesses and help them to overcome it. This reiterates the need to strengthen the student-teacher interaction in IIPS.

	M.A./M.Sc. (N=27)	MBD (N=27)	MPS (N=48)	Total (N=102)
Never	18.5	22.2	10.4	15.7
Rarely	25.9	25.9	16.7	21.6
Occasionally/Sometimes	11.1	29.6	35.4	27.5
Usually	33.3	18.5	27.1	26.5
Every time	11.1	3.7	10.4	8.8
Total	100.00	100.00	100.00	100.00

Table 10: Teachers are able to identify your weaknesses and help you to overcome them.

Encouraging participation in extracurricular activities: Results show only limited from the teachers to participate in such activities. A sizeable proportion of students were neutral about teachers being encouraging toward students to participate in extracurricular activities.



Student Involvement in Teaching and Learning Process

Involvement in monitoring, review and continuous quality improvement of the teaching learning process: The survey collected information from students on if the institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process. It is worrisome to observe that less than half of the responded positively (agree/ strongly agree) to this question.



Institutional Efforts to Inculcate Soft Skills, Life Skills and Employability Skills: The student feedback shows they need more support from institute/teachers to inculcate soft skills, life skills and employability skills to make them ready for the practical world. About only 46 percent reported positively (agree or strongly agree) on receiving support from the institute or the teachers.

	M.A./M.Sc. (N=27)	MBD (N=27)	MPS (N=48)	Total (N=102)
Strongly disagree	11.1	11.1	0.0	5.9
Disagree	18.5	14.8	4.2	10.8
Neutral	33.3	37.0	39.6	37.3
Agree	29.6	29.6	45.8	37.3
Strongly agree	7.4	7.4	10.4	8.8
Total	100.00	100.00	100.00	100.00

Table 11: Efforts are made by the institute/teachers to inculcate soft skills, life skills						
and employability skills to make you ready for the world of work						

Teaching Methods and Facilities

Use student-centric methods: The student feedback was obtained for the use of student-centric methods by the teachers, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences. One out of 8 students considered this was implemented to a great extent. Another 40 percent of students across all courses reported "moderate" use of student centric methods for teaching. The MPS students were reportedly exposed to such methods than MA/MSc and MBD students.



Use of ICT Tools for teaching: The students also reported on whether teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching. As can be seen in Table 12, students reported that most of the teachers were reported to be using such ICT tools. MBD students in higher usage of such tools than MPS and MA/MSc students.

	M.A./M.Sc. (N=27)	MBD (N=27)	MPS (N=48)	Total (N=102)
Below 30%	3.7	3.7	2.1	2.9
30 - 49%	3.7	7.4	4.2	4.9
50 - 69%	14.8	7.4	18.8	14.7
70 - 89%	37.0	48.1	39.6	41.2
Above 90%	40.7	33.3	35.4	36.3
Total	100.00	100.00	100.00	100.00

 Table 12: What percentage of teachers use ICT tools such as LCD projector,

 Multimedia, etc. while teaching?

Overall Quality of Teaching-Learning Process

In the end the students were enquired about if they agreed to the statement that "The overall quality of teaching-learning process in your institute is very good". Less than one fifth "strongly agreed" to that statement, while another 43 percent "agreed" to that statement. Agreement share was higher for students who completed the MPS course than their counterparts who completed MA/MSc or MBD course.



Conclusion

As can be expected this well represented student satisfaction survey give insights about students' perceptions about academic standards and student development opportunities at the IIPS. From an institutional perspective results are seen as a form of feedback about the strengths and weakness of the ongoing academic courses at the IIPS and also facilitate academic planning where actions can be introduced/strengthened to enhance the level of student satisfaction. Most positive is the observation that in general the students are satisfied with the overall teaching and learning process. Other strengths that emerged from the survey are students' opinion regarding opportunities to learn and grow at IIPS, illustration of concepts with examples and applications, students involvement in teaching and learning process, and use of ICT tools in teaching.

The focal areas that improve student's satisfaction levels can be improved further is by strengthening the teaching and mentoring process and providing them opportunities to inculcate soft skills, life skills and employability skills to make them ready for the world of work and encouraging them in getting internship opportunities. The critical areas where concerted action is required is about attending to syllabus coverage issues and in strengthening the academic involvement between students and teachers. The concern from the students about poor mentor-mentee relation, feedback on assignments, and strength and weakness identification indicate, the need for improving student-teacher interaction in the institution. It is to noted that most of these issues came up in the student satisfaction survey carried out in the previous year.

Annexure I: Student Satisfaction Survey Questionnaire

International Institute for Population Sciences. Student Satisfaction Survey on Teaching–Learning and Evaluation

IIPS is conducting a Student Satisfaction Survey regarding Teaching–Learning and Evaluation, which will help to upgrade the quality in higher education in IIPS. Student are required to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will be kept strictly confidential and will not be revealed to anyone.

* Indicates required question

1. A) Please confirm this is the first and only time you answer this survey *

Mark only one oval.

___ Yes ___ No

- 2. B) Age: *
- 3. C) Gender: *

Mark only one oval.

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___) Female

4. D) What degree program are you pursuing now? *

Mark only one oval.

MPS MBD MA/M.Sc

Pre-Ph.D.

Instructions to fill the questionnaire • All questions should be compulsorily attempted.• Each question has five responses, choose the most appropriate one.• The response to the qualitative Question No. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

Criterion II – Teaching–Learning and Evaluation Student Satisfaction Survey on Teaching Learning Process Following are questions for online student satisfaction survey regarding teaching learning process.

5. 1. How much of the syllabus was covered in the class? *

- ____ 4 85 to 100%
- 🔵 3 70 to 84%
- 2 55 to 69%
- 1- 30 to 54%
- 0 –Below 30%

6. 2. How well did the teachers prepare for the classes? *

Mark only one oval.

- 4 Thoroughly
- 🔵 3 Satisfactorily
- 2 Poorly
- 1 Indifferently
- 🔵 0 Won't teach at all
- 7. 3. How well were the teachers able to communicate? *

Mark only one oval.

- 4 Always effective
- 3 Sometimes effective
- 🔵 2 Just satisfactorily
- ☐ 1- Generally ineffective
- 0– Very poor communication
- 8. 4. The teacher's approach to teaching can best be described as *

- 4- Excellent
- 🔵 3 Very good
- _____ 2 Good
- 1 Fair
- 🔵 0– Poor

9. 5. Fairness of the internal evaluation process by the teachers. *

Mark only one oval.

🔵 4 – Always fair

- 🔵 3 Usually fair
- 2 Sometimes unfair
- 🔵 1 Usually unfair
- 🔵 0– Unfair
- 10. 6. Was your performance in assignments discussed with you? *

Mark only one oval.

- 🔵 4 Every time
- 🔵 3 Usually
- 2 Occasionally/Sometimes
- 🔵 1 Rarely
- 🔵 0- Never
- 11. 7. The institute takes active interest in promoting internship, student exchange, * field visit opportunities for students

- 🔵 4 Regularly
- 🔵 3 Often
- 2 Sometimes
- 1 Rarely
- 0 Never

12. 8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

Mark only one oval.

- 🔵 4 Significantly
- 🔵 3 Very well
- 🔵 2 Moderately
- 🔵 1 Marginally
- 🔵 0– Not at all
- 13. 9. The institution provides multiple opportunities to learn and grow. *

Mark only one oval.

- Strongly disagree
- 🔵 Disagree
- Neutral
- Agree
- Strongly agree
- 14. 10. Teachers inform you about your expected competencies, course outcomes * and programme outcomes.

- 🔵 4 Every time
- 3 Usually
- 2– Occasionally/Sometimes
- 🔵 1 Rarely
- 0 Never

15. 11. Your mentor does a necessary follow-up with an assigned task to you. *

Mark only one oval.

- 4 Every time
- 🔵 3 Usually
- 2 Occasionally/Sometimes
- 🔵 1 Rarely
- 🔵 0 I don't have a mentor
- 16. 12. The teachers illustrate the concepts through examples and applications. *

Mark only one oval.

- 🔵 4 Every time
- 🔵 3 Usually
- 2 Occasionally/Sometimes
- 1 Rarely
- 🔵 0 Never
- 17. 13. The teachers identify your strengths and encourage you with providing right * level of challenges.

- 🔵 4 Fully
- 🔵 3 Reasonably
- 🔵 2 Partially
- 1 Slightly
- 🔵 0– Unable to

18. 14. Teachers are able to identify your weaknesses and help you to overcome * them.

Mark only one oval.

- 🔵 4 Every time
- 🔵 3 Usually
- 2 Occasionally/Sometimes
- 1 Rarely
- 🔵 0 Never
- 19. 15. The institution makes effort to engage students in the monitoring, review * and continuous quality improvement of the teaching learning process.

Mark only one oval.

- 🔵 4 Strongly agree
- 🔵 3 Agree
- 🔵 2 Neutral
- 🔵 1 Disagree
- 🔵 0 Strongly disagree
- 16. The institute/ teachers use student centric methods, such as experiential * learning, participative learning and problem solving methodologies for enhancing learning experiences.

- 4 To a great extent
- 🔵 3 Moderate
- 🔵 2 Some what
- 1 Very little
- 🔵 0 Not at all

21. 17. Teachers encourage you to participate in extracurricular activities. *

Mark only one oval.

- Strongly disagree
- Disagree
- Neutral
- ____ Agree
- Strongly agree
- 22. 18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills * and employability skills to make you ready for the world of work.

Mark only one oval.

- 🔵 4 To a great extent
- 🔵 3 Moderate
- 🔵 2 Some what
- 1 Very little
- 🔵 0 Not at all
- 23. 19. What percentage of teachers use ICT tools such as LCD projector,
 Multimedia, etc. while teaching.

- _____ 4 Above 90%
- 3 70 89%
- 2 50 69%
- _____1 30 49%
- 0 Below 29%

24. 20. The overall quality of teaching-learning process in your institute is very * good.

Mark only one oval.

- ── 4 –Strongly agree
- 🔵 3 Agree
- 🔵 2 Neutral
- 🔵 1 Disagree
- 0 Strongly disagree
- 25. 21. Give at least three observations / suggestions to improve the overall
 teaching–learning experience in IIPS. You may also give more than three observations / suggestions.

Thank you very much for your participation in the Student Satisfaction Survey (SSS). We assure you once again that your identity will be kept strictly confidential and will not be shared with anyone.

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